



**Safest People, Safest Places**

## **Combined Fire Authority**

**28 March 2023**

### **Notes of the Performance Committee: 9 March 2023**

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#### **Report of the Chair of Performance Committee**

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**Members Present:** Cllr J Blakey in the Chair  
Cllr R Manchester and Cllr G Lee

**Apologies:** C Marshall and S Quinn

#### **Purpose of the report**

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on 9 March 2023.

#### **Performance Report Quarter 3 2022/23**

2. The Committee were updated on the operational and corporate performance indicators for quarter three of 2022/23 which showed 41% of the strategic PIs met or exceeded their target level, while 58% of the strategic PIs either maintained or improved when compared to performance last year. Indicators were discussed in turn noting where performance was strong or where additional work is being undertaken to secure improvement.

A copy of the report is attached at appendix A.

The Committee **noted** and **commented** on the report.

### **Letters of Appreciation**

3. The Committee considered letters of appreciation that had been submitted to the Service. In total 10 letters had been received for the quarter one period.

The Committee **noted** the report.

### **PART B**

#### **Formal Complaints**

4. Six formal complaints had been received by the Service in the reporting period. No complaints had been upheld and no complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.